

Industry Synopsis

Industry: 89701 Janitorial/Cleaning Services

Assessable Earnings and Premiums - for Years: 2019 to 2024

Rate Year	Number of Employers with Assessable Earnings	Newly Opened Account	Total Assessable Earnings	Estimated Total Workers*	Net Premium**	Industry Rate
2019	4,449	629	\$648,359,579	18,151	\$8,448,712	\$1.51
2020	4,438	553	\$633,332,666	17,938	\$8,416,307	\$1.55
2021	4,520	495	\$663,909,943	17,686	\$9,817,106	\$1.67
2022	4,487	503	\$689,195,494	19,506	\$10,398,802	\$1.74
2023	4,531	577	\$696,448,672	18,938	\$10,745,562	\$1.78
2024 YTD	4,219	213	\$704,505,297	18,427	\$12,244,348	\$1.89

* Estimated number of full time equivalent workers based on average industry wage

** Net premium is premium paid by employers after pricing adjustments for experience rating plus Poor Performance Surcharge and PIR, where applicable

Distribution of Accounts By Assessable Earnings (\$Thousands)

Rate Year	<= \$500,000		> \$500,000 and <= \$1 Million		> \$1 Million and <= \$5 Million		> \$5 Million and <= \$20 Million		> \$20 Million	
	Accts	Total Ase Earn	Accts	Total Ase Earn	Accts	Total Ase Earn	Accts	Total Ase Earn	Accts	Total Ase Earn
2019	4,309	\$244,013	71	\$50,738	55	\$103,964	10	\$103,012	4	\$146,632
2020	4,298	\$240,458	71	\$49,457	55	\$101,287	9	\$75,913	5	\$166,217
2021	4,372	\$254,059	82	\$58,218	51	\$100,768	10	\$83,695	5	\$167,171
2022	4,333	\$267,104	83	\$59,557	55	\$102,761	11	\$96,940	5	\$162,833
2023	4,360	\$267,853	102	\$71,512	52	\$91,998	12	\$111,311	5	\$153,775
2024 YTD	4,054	\$275,764	96	\$69,296	54	\$99,767	10	\$91,636	5	\$168,043

Note: The current year assessable earnings are based on estimates.

N/A columns indicate there are not enough employers available to display the information

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- YTD is January to current month of the current calendar year

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Claim Costs - for Years: 2019 to 2024

Total Claims								
Accident Year	Number of Claims	Claim Costs	Number of LTCs	Total LTC Costs	TTD Days	Modified Work Ever Performed Claims	Medical Aid Claims	Disabling Injury Claims
2019	510	\$2,234,113	245	\$1,990,052	8,467	255	265	361
2020	396	\$2,000,151	222	\$1,801,471	6,696	201	174	306
2021	499	\$2,395,309	303	\$2,185,732	9,886	226	196	392
2022	520	\$2,451,396	308	\$2,257,329	10,655	241	212	403
2023	463	\$2,751,988	249	\$2,506,752	10,812	243	214	359
2024 YTD	113	\$176,559	50	\$135,084	723	61	63	92

Duration Bands - Total LTCs					
Accident Year	<= 8 Days	> 8 Days and <= 30 Days	> 30 Days and <= 60 Days	> 60 Days	Total Lost Time Claims
2019	115	52	31	47	245
2020	99	65	26	32	222
2021	124	101	30	48	303
2022	153	72	29	54	308
2023	101	54	32	62	249
2024 YTD	29	11	9	1	50

Total Claims Costs					
Accident Year	Compensation	Medical Aid	Rehabilitation	Economic Loss	Total
2019	\$1,070,943	\$1,152,338	\$10,833	\$0	\$2,234,113
2020	\$692,431	\$860,288	\$35,885	\$411,547	\$2,000,151
2021	\$1,184,539	\$1,164,630	\$46,139	\$0	\$2,395,309
2022	\$1,225,683	\$1,137,035	\$88,679	\$0	\$2,451,396
2023	\$1,272,565	\$1,394,470	\$84,953	\$0	\$2,751,988
2024 YTD	\$78,739	\$97,820	\$0	\$0	\$176,559

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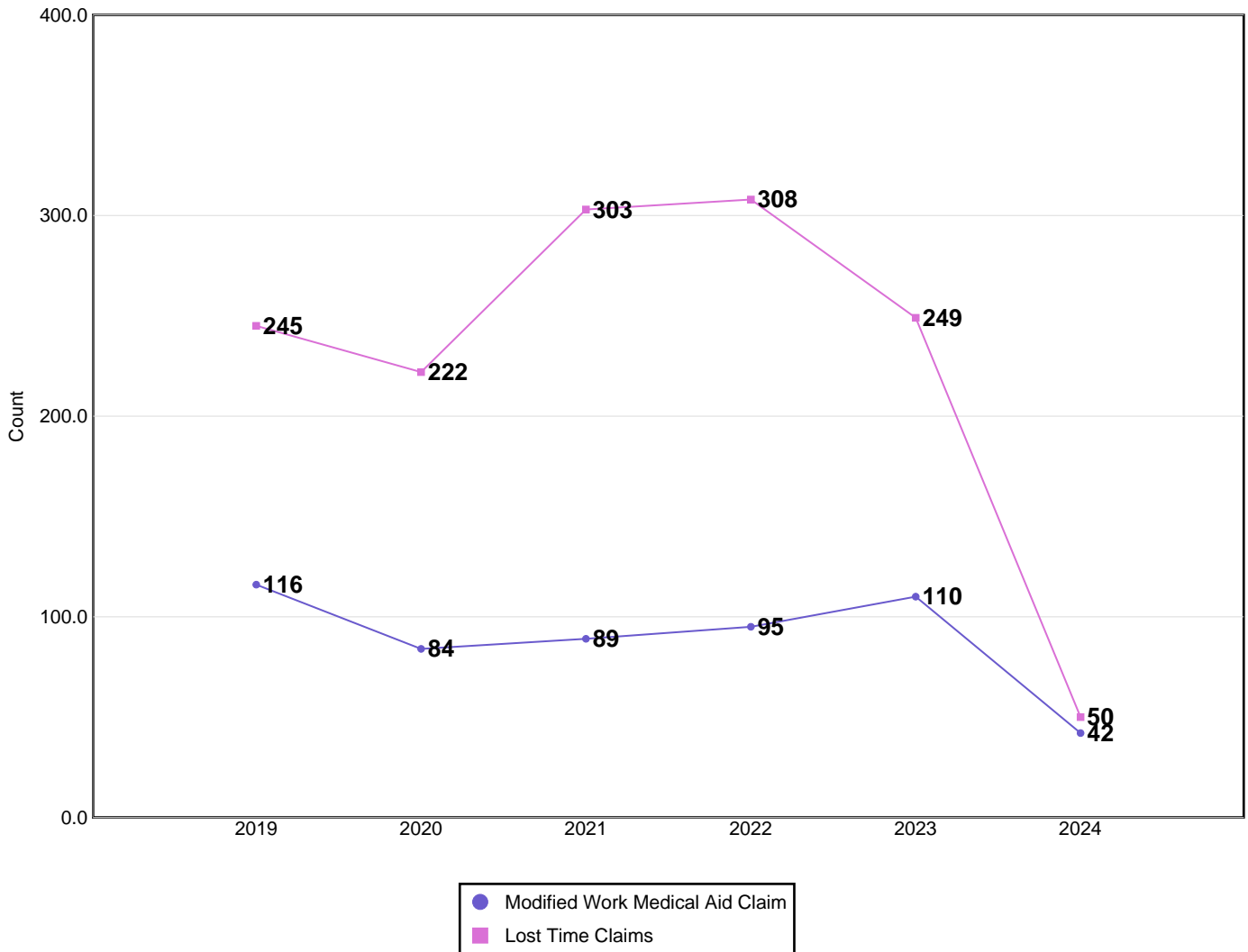
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Claim Costs - for Years: 2019 to 2024

Disabling Claims Components



Disabling Claims include Lost Time Claims or Medical Aid Claims with Modified Work

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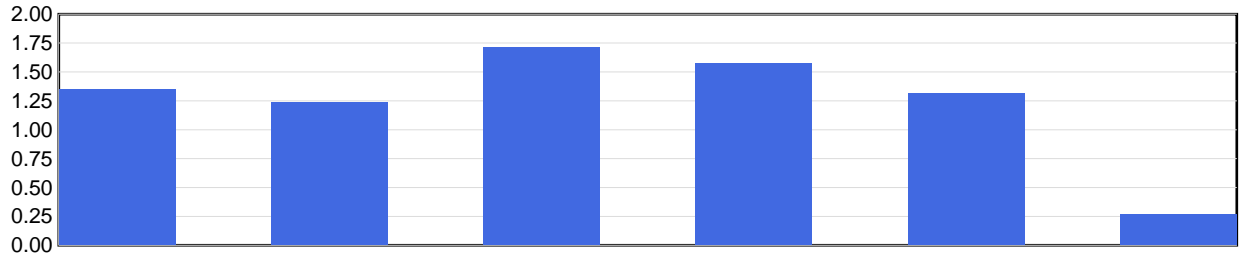
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Claim Costs - for Years: 2019 to 2024

Frequency Rates

(Lost Time Claims per 100 Workers)



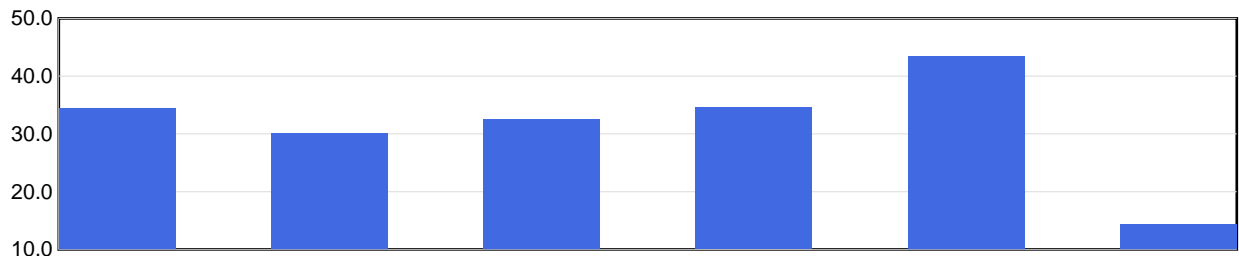
	2019	2020	2021	2022	2023	2024 YTD
Frequency Rate	1.35	1.24	1.71	1.58	1.31	0.27

Frequency Rate = (Total Lost Time Claims * 100) / Person Years

Person Years = Total Assessable Earnings / (Avg Hourly Wage * 2000 Hours)

Severity Rates

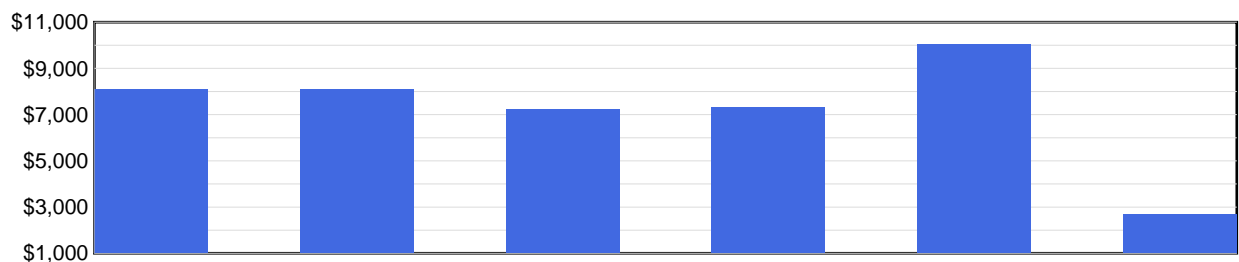
(Temporary Total Disability Days per Lost Time Claim)



	2019	2020	2021	2022	2023	2024 YTD
Severity Rate	34.6	30.2	32.6	34.6	43.4	14.5

Severity Rate = Total TTDs / Total LTCs

Average Cost Per LTC



	2019	2020	2021	2022	2023	2024 YTD
Avg Cost / Claim	\$8,123	\$8,115	\$7,214	\$7,329	\$10,067	\$2,702

Average Cost Per LTC = Total LTC Costs / Total LTCs

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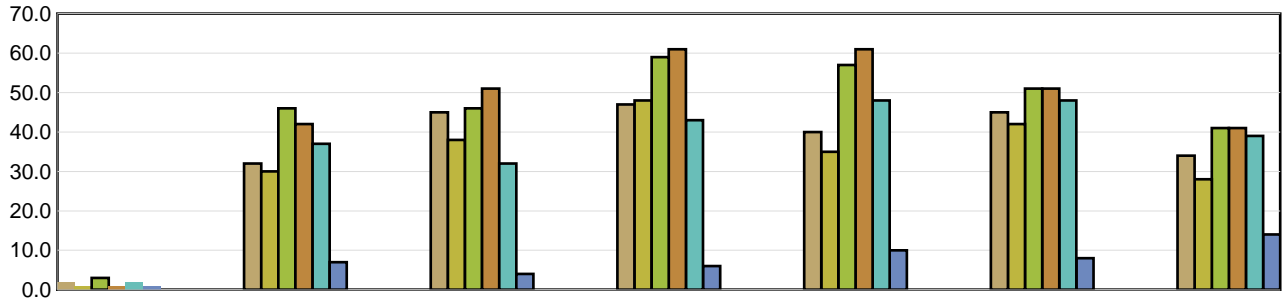
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Injured Worker's Age - for Years: 2019 to 2024

Number of LTCs

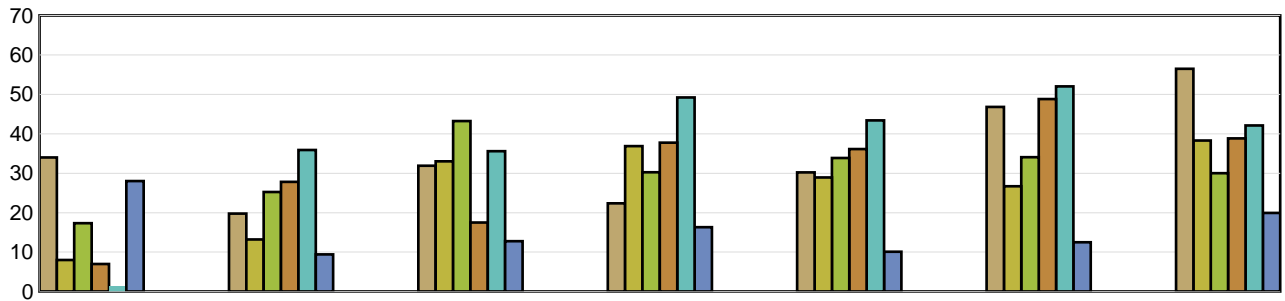
(by age of injured worker and by occurrence year)



	Under 19	19 to 26	27 to 34	35 to 42	43 to 50	51 to 58	Over 58
2019	2	32	45	47	40	45	34
2020	1	30	38	48	35	42	28
2021	3	46	46	59	57	51	41
2022	1	42	51	61	61	51	41
2023	2	37	32	43	48	48	39
2024 YTD	1	7	4	6	10	8	14

Average Severity of a Claim

Temporary Total Disability Days per Lost Time Claim
(by age of injured worker and by occurrence year)



	Under 19	19 to 26	27 to 34	35 to 42	43 to 50	51 to 58	Over 58
2019	34.00	19.78	31.91	22.38	30.20	46.82	56.50
2020	8.00	13.20	33.03	36.88	28.94	26.69	38.29
2021	17.33	25.24	43.22	30.25	33.88	34.08	30.02
2022	7.00	27.81	17.49	37.75	36.13	48.80	38.83
2023	1.50	35.89	35.59	49.23	43.42	52.04	42.13
2024 YTD	28.00	9.43	12.75	16.33	10.10	12.50	19.93

LTCs with no birthdate recorded are not included in band subtotals

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Top 5 Comparison - for Years: 2019 to 2024

Type of Accident							
Top 5 by Total LTCs							
Type of Accident	2019	2020	2021	2022	2023	2024 YTD	Totals
Falls	84	62	63	88	81	16	394
Bodily Reaction and Exertion	30	35	56	42	42	5	210
Overexertion	32	33	36	41	27	4	173
Exposure to Harmful Substances	10	32	52	53	7	1	155
RMI	21	8	25	18	15	5	92

Type of Accident	Total LTCs (2019 to date)	Percentage of LTCs	Average Duration	Total TTD	Average LTC Costs	Total LTC Costs
Falls	394	28.61%	46.65	18,380	\$11,007	\$4,336,619
Bodily Reaction and Exertion	210	15.25%	32.32	6,788	\$6,953	\$1,460,214
Overexertion	173	12.56%	30.61	5,296	\$7,423	\$1,284,251
Exposure to Harmful Substances	155	11.26%	10.73	1,663	\$1,601	\$248,223
RMI	92	6.68%	47.90	4,407	\$10,968	\$1,009,058
All Others	353	25.64%	30.03	10,602	\$7,190	\$2,538,054
Totals	1,377	100.00%	34.23	47,136	\$7,899	\$10,876,419

Part of Body							
Top 5 by Total LTCs							
Part of Body	2019	2020	2021	2022	2023	2024 YTD	Totals
Back	52	53	59	65	52	13	294
Trunk	40	24	30	33	33	5	165
Foot(Feet)/Ank(s)/Toe(s)	30	29	27	30	37	5	158
Body System(s)	4	22	45	50	4	0	125
Hand(s)/Wrist(s)	20	17	22	24	24	5	112

Part of Body	Total LTCs (2019 to date)	Percentage of LTCs	Average Duration	Total TTD	Average LTC Costs	Total LTC Costs
Back	294	21.35%	26.35	7,747	\$6,371	\$1,873,116
Trunk	165	11.98%	38.84	6,409	\$9,521	\$1,570,940
Foot(Feet)/Ank(s)/Toe(s)	158	11.47%	43.09	6,808	\$7,742	\$1,223,299
Body System(s)	125	9.08%	11.81	1,476	\$1,651	\$206,344
Hand(s)/Wrist(s)	112	8.13%	46.97	5,261	\$9,578	\$1,072,786
All Others	523	37.98%	37.16	19,435	\$9,426	\$4,929,934
Totals	1,377	100.00%	34.23	47,136	\$7,899	\$10,876,419

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Top 5 Comparison - for Years: 2019 to 2024

Nature of Injury							
Top 5 by Total LTCs							
Nature of Injury	2019	2020	2021	2022	2023	2024 YTD	Totals
Sprains/Strain	127	103	129	116	127	23	625
Oth Traumatic Injuries	26	22	20	34	28	7	137
Fracture/Dislocation/Nerve Damage	27	21	23	28	26	5	130
Superficial Wounds	16	22	27	32	19	4	120
Systems Disease - Covid 19	0	20	42	47	3	0	112

Nature of Injury	Total LTCs (2019 to date)	Percentage of LTCs	Average Duration	Total TTD	Average LTC Costs	Total LTC Costs
Sprains/Strain	625	45.39%	33.31	20,818	\$7,610	\$4,756,305
Oth Traumatic Injuries	137	9.95%	24.14	3,307	\$9,100	\$1,246,678
Fracture/Dislocation/Nerve Damage	130	9.44%	62.98	8,187	\$13,109	\$1,704,190
Superficial Wounds	120	8.71%	27.53	3,303	\$5,945	\$713,438
Systems Disease - Covid 19	112	8.13%	9.90	1,109	\$1,328	\$148,723
All Others	253	18.37%	41.15	10,412	\$9,119	\$2,307,086
Totals	1,377	100.00%	34.23	47,136	\$7,899	\$10,876,419

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