

Industry Synopsis

Industry: 89925 Social/Community Support Services

Assessable Earnings and Premiums - for Years: 2019 to 2024

Rate Year	Number of Employers with Assessable Earnings	Newly Opened Account	Total Assessable Earnings	Estimated Total Workers*	Net Premium**	Industry Rate
2019	615	28	\$783,448,706	16,252	\$7,148,927	\$0.89
2020	623	35	\$804,540,469	17,705	\$8,041,955	\$0.93
2021	627	25	\$875,849,912	18,749	\$10,284,730	\$1.09
2022	640	33	\$896,110,611	18,874	\$12,047,113	\$1.26
2023	659	51	\$997,832,313	20,318	\$14,561,640	\$1.36
2024 YTD	648	16	\$1,079,284,345	21,018	\$18,396,343	\$1.62

* Estimated number of full time equivalent workers based on average industry wage

** Net premium is premium paid by employers after pricing adjustments for experience rating plus Poor Performance Surcharge and PIR, where applicable

Distribution of Accounts By Assessable Earnings (\$Thousands)

Rate Year	<= \$500,000		> \$500,000 and <= \$1 Million		> \$1 Million and <= \$5 Million		> \$5 Million and <= \$20 Million		> \$20 Million	
	Accts	Total Ase Earn	Accts	Total Ase Earn	Accts	Total Ase Earn	Accts	Total Ase Earn	Accts	Total Ase Earn
2019	363	\$56,530	89	\$62,082	127	\$268,679	32	\$279,718	4	\$116,438
2020	371	\$55,470	87	\$61,792	132	\$291,557	29	\$278,559	4	\$117,163
2021	367	\$57,311	89	\$62,391	132	\$286,559	34	\$324,583	5	\$145,006
2022	363	\$57,442	104	\$75,269	135	\$309,227	33	\$316,767	5	\$137,406
2023	357	\$55,101	112	\$80,822	145	\$313,111	38	\$346,253	7	\$202,546
2024 YTD	343	\$57,145	104	\$76,945	151	\$337,825	42	\$382,438	8	\$224,932

Note: The current year assessable earnings are based on estimates.

N/A columns indicate there are not enough employers available to display the information

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- YTD is January to current month of the current calendar year

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Claim Costs - for Years: 2019 to 2024

Total Claims								
Accident Year	Number of Claims	Claim Costs	Number of LTCs	Total LTC Costs	TTD Days	Modified Work Ever Performed Claims	Medical Aid Claims	Disabling Injury Claims
2019	981	\$4,412,568	441	\$4,004,513	10,797	311	540	557
2020	848	\$3,778,151	471	\$3,509,604	12,249	251	377	548
2021	945	\$4,126,294	527	\$3,779,142	14,156	316	418	636
2022	1,185	\$4,492,262	772	\$4,137,586	15,058	308	413	863
2023	883	\$4,821,853	481	\$4,524,413	17,142	345	402	599
2024 YTD	244	\$427,844	115	\$347,268	1,587	82	129	158

Duration Bands - Total LTCs					
Accident Year	<= 8 Days	> 8 Days and <= 30 Days	> 30 Days and <= 60 Days	> 60 Days	Total Lost Time Claims
2019	254	81	48	58	441
2020	236	134	47	54	471
2021	280	129	45	73	527
2022	536	119	48	69	772
2023	244	96	48	93	481
2024 YTD	62	37	14	2	115

Total Claims Costs					
Accident Year	Compensation	Medical Aid	Rehabilitation	Economic Loss	Total
2019	\$1,972,951	\$1,904,911	\$99,038	\$435,669	\$4,412,568
2020	\$2,108,677	\$1,627,872	\$41,601	\$0	\$3,778,151
2021	\$2,321,651	\$1,705,546	\$99,097	\$0	\$4,126,294
2022	\$2,530,465	\$1,832,561	\$129,237	\$0	\$4,492,262
2023	\$2,742,279	\$1,981,477	\$31,012	\$67,085	\$4,821,853
2024 YTD	\$222,270	\$205,574	\$0	\$0	\$427,844

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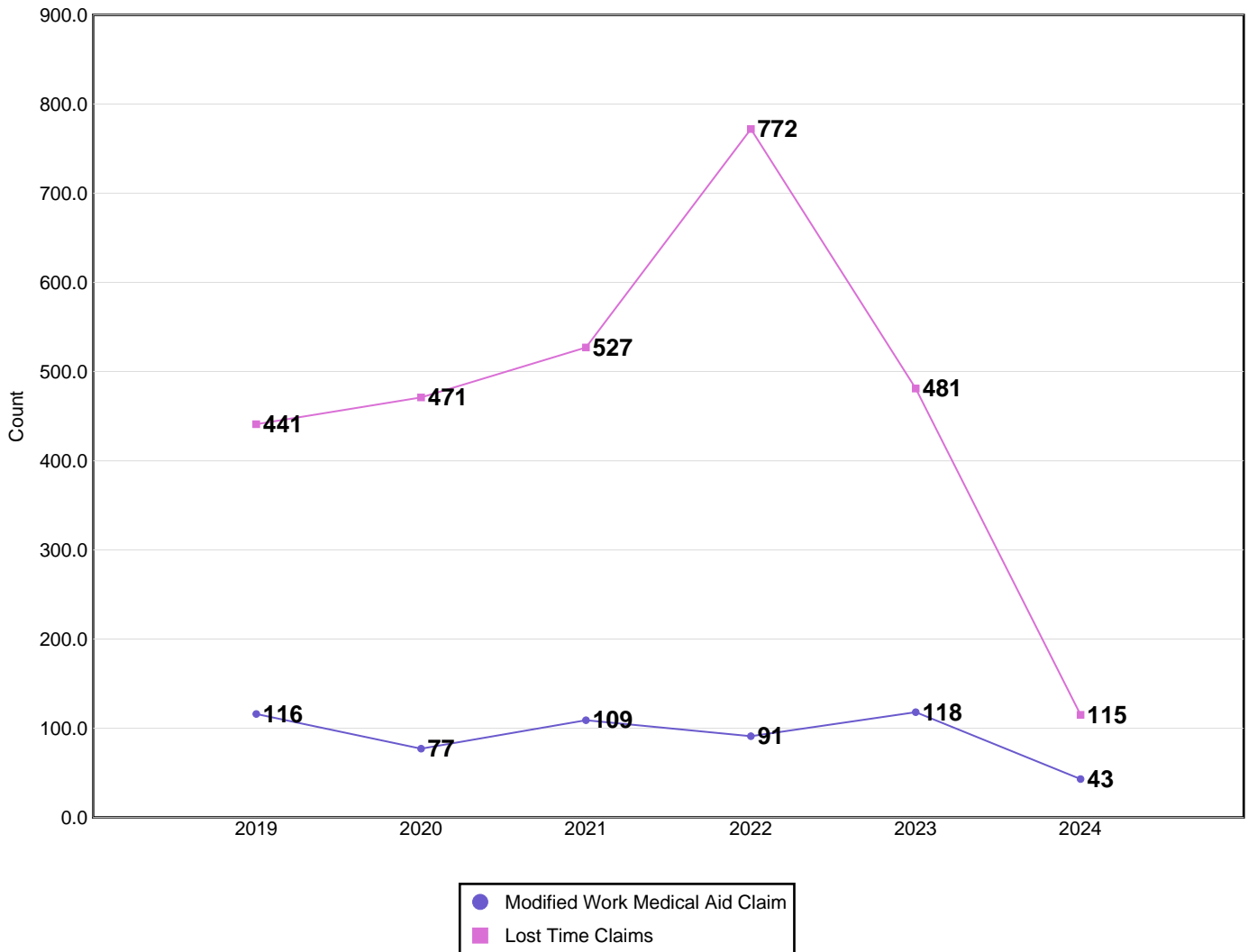
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Claim Costs - for Years: 2019 to 2024

Disabling Claims Components



Disabling Claims include Lost Time Claims or Medical Aid Claims with Modified Work

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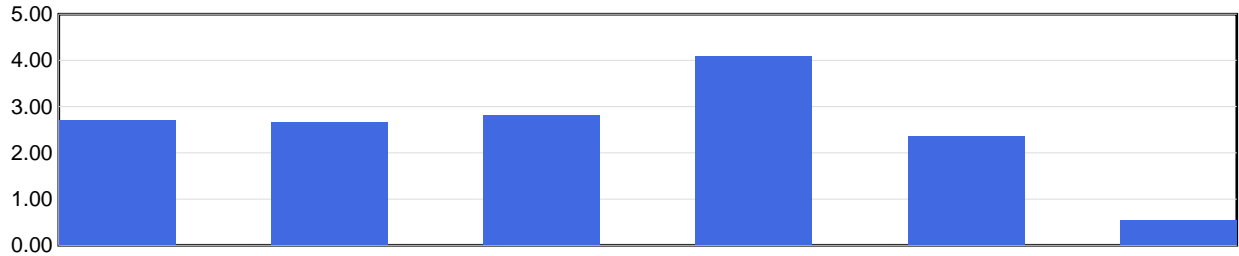
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Claim Costs - for Years: 2019 to 2024

Frequency Rates

(Lost Time Claims per 100 Workers)



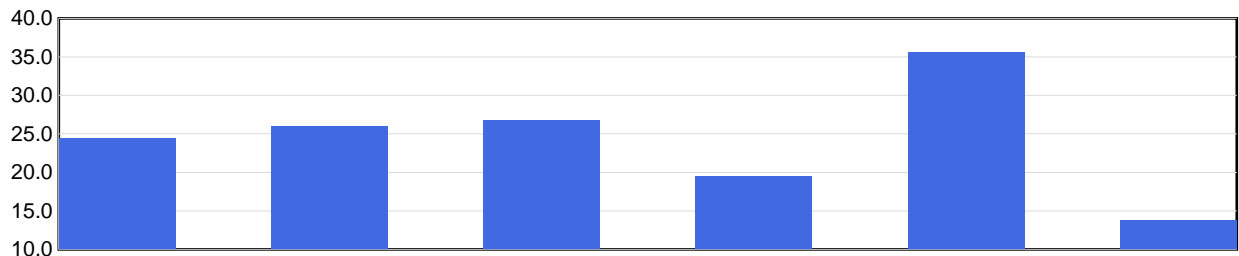
Frequency Rate	2019	2020	2021	2022	2023	2024 YTD
	2.71	2.66	2.81	4.09	2.37	0.55

Frequency Rate = (Total Lost Time Claims * 100) / Person Years

Person Years = Total Assessable Earnings / (Avg Hourly Wage * 2000 Hours)

Severity Rates

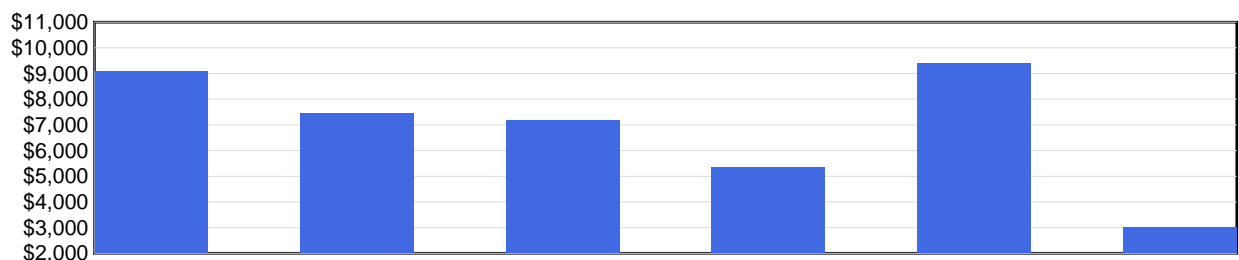
(Temporary Total Disability Days per Lost Time Claim)



Severity Rate	2019	2020	2021	2022	2023	2024 YTD
	24.5	26.0	26.9	19.5	35.6	13.8

Severity Rate = Total TTDs / Total LTCs

Average Cost Per LTC



Avg Cost / Claim	2019	2020	2021	2022	2023	2024 YTD
	\$9,081	\$7,451	\$7,171	\$5,360	\$9,406	\$3,020

Average Cost Per LTC = Total LTC Costs / Total LTCs

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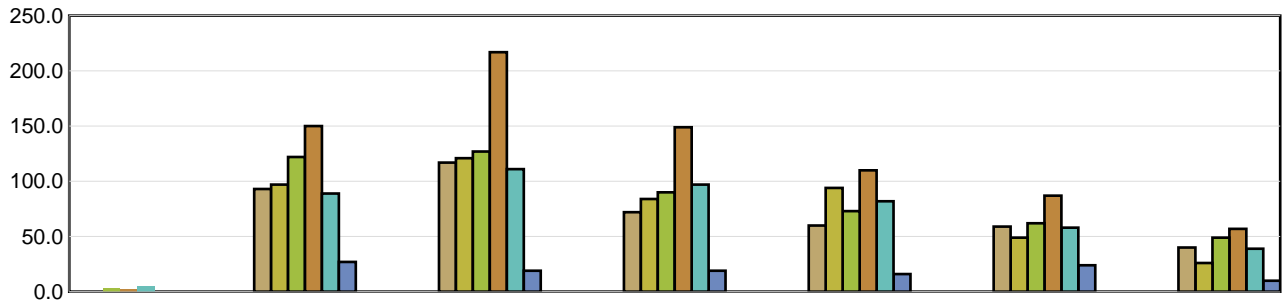
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Injured Worker's Age - for Years: 2019 to 2024

Number of LTCs

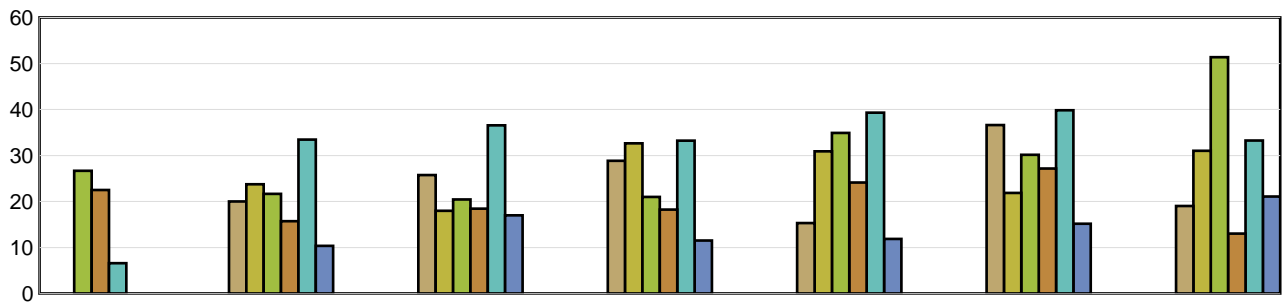
(by age of injured worker and by occurrence year)



	Under 19	19 to 26	27 to 34	35 to 42	43 to 50	51 to 58	Over 58
2019	N/A	93	117	72	60	59	40
2020	N/A	97	121	84	94	49	26
2021	3	122	127	90	73	62	49
2022	2	150	217	149	110	87	57
2023	5	89	111	97	82	58	39
2024 YTD	N/A	27	19	19	16	24	10

Average Severity of a Claim

Temporary Total Disability Days per Lost Time Claim
(by age of injured worker and by occurrence year)



	Under 19	19 to 26	27 to 34	35 to 42	43 to 50	51 to 58	Over 58
2019	N/A	20.02	25.75	28.85	15.32	36.61	19.03
2020	N/A	23.75	18.00	32.65	30.90	21.88	31.04
2021	26.67	21.67	20.45	21.01	34.90	30.15	51.37
2022	22.50	15.73	18.45	18.24	24.14	27.17	13.02
2023	6.60	33.47	36.57	33.24	39.30	39.83	33.26
2024 YTD	N/A	10.37	17.00	11.53	11.88	15.17	21.10

LTCs with no birthdate recorded are not included in band subtotals

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Top 5 Comparison - for Years: 2019 to 2024

Type of Accident							
Top 5 by Total LTCs							
Type of Accident	2019	2020	2021	2022	2023	2024 YTD	Totals
Exposure to Harmful Substances	30	144	153	392	53	5	777
Assaults/Violent Acts/Harassment	145	121	106	142	155	31	700
Falls	85	63	79	81	92	36	436
Bodily Reaction and Exertion	41	45	53	39	50	7	235
Overexertion	38	30	43	38	32	7	188

Type of Accident	Total LTCs (2019 to date)	Percentage of LTCs	Average Duration	Total TTD	Average LTC Costs	Total LTC Costs
Exposure to Harmful Substances	777	27.68%	19.34	15,031	\$4,332	\$3,365,936
Assaults/Violent Acts/Harassment	700	24.94%	32.48	22,735	\$9,806	\$6,864,251
Falls	436	15.53%	28.48	12,418	\$8,715	\$3,799,853
Bodily Reaction and Exertion	235	8.37%	29.51	6,936	\$8,615	\$2,024,504
Overexertion	188	6.70%	24.35	4,577	\$6,865	\$1,290,649
All Others	471	16.78%	18.80	8,854	\$6,279	\$2,957,331
Totals	2,807	100.00%	25.13	70,551	\$7,233	\$20,302,524

Part of Body							
Top 5 by Total LTCs							
Part of Body	2019	2020	2021	2022	2023	2024 YTD	Totals
Body System(s)	67	165	166	410	77	9	894
Head	73	70	61	94	75	22	395
Back	69	56	65	46	62	23	321
Multiple Parts	55	37	39	44	44	7	226
Foot(Feet)/Ank(s)/Toe(s)	29	31	50	31	28	12	181

Part of Body	Total LTCs (2019 to date)	Percentage of LTCs	Average Duration	Total TTD	Average LTC Costs	Total LTC Costs
Body System(s)	894	31.85%	29.89	26,721	\$6,857	\$6,130,020
Head	395	14.07%	19.82	7,827	\$6,928	\$2,736,373
Back	321	11.44%	21.78	6,990	\$7,925	\$2,543,952
Multiple Parts	226	8.05%	32.50	7,345	\$11,399	\$2,576,108
Foot(Feet)/Ank(s)/Toe(s)	181	6.45%	21.62	3,913	\$5,560	\$1,006,427
All Others	790	28.14%	22.47	17,755	\$6,721	\$5,309,644
Totals	2,807	100.00%	25.13	70,551	\$7,233	\$20,302,524

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Top 5 Comparison - for Years: 2019 to 2024

Nature of Injury							
Top 5 by Total LTCs							
Nature of Injury	2019	2020	2021	2022	2023	2024 YTD	Totals
Sprains/Strain	154	133	164	144	179	43	817
Systems Disease - Covid 19	0	113	113	359	11	0	596
Mental Diseases	69	57	58	53	70	7	314
Superficial Wounds	64	38	49	67	82	16	316
Oth Traumatic Injuries	51	35	43	36	49	13	227

Nature of Injury	Total LTCs (2019 to date)	Percentage of LTCs	Average Duration	Total TTD	Average LTC Costs	Total LTC Costs
Sprains/Strain	817	29.11%	21.80	17,814	\$6,869	\$5,612,297
Systems Disease - Covid 19	596	21.23%	8.37	4,987	\$1,712	\$1,020,189
Mental Diseases	314	11.19%	76.07	23,885	\$19,009	\$5,968,710
Superficial Wounds	316	11.26%	17.42	5,504	\$5,549	\$1,753,364
Oth Traumatic Injuries	227	8.09%	20.05	4,551	\$5,314	\$1,206,368
All Others	537	19.13%	25.72	13,810	\$8,830	\$4,741,596
Totals	2,807	100.00%	25.13	70,551	\$7,233	\$20,302,524

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